

A Special Offer for Our Members

A FREE Phone plus 250 FREE Minutes and 250 FREE Texts Each Month. Open to Certain Low-Income Households.

Assurance Wireless is a federal Lifeline Assistance program brought to you by Virgin Mobile. Lifeline Assistance is a government benefit program supported by the Universal Service Fund for which you must qualify.

Here's how you may qualify.

- If you or your child is on Medicaid or CHIP
- If you or your child take part in certain other public assistance programs
- Your household income is below a certain amount based on your state's requirements

If you qualify here's what you get.

- A FREE Phone with 250 FREE Voice Minutes & 250 FREE Texts
- No Annual Contract
- Nationwide Sprint® Network Coverage
- Voicemail Account, Call Waiting and Caller ID
- 911 Access

Applying is as easy as 1-2-3.

1. Fill out the application. Don't forget to sign and initial at the bottom
2. Make a copy of your documents
3. Mail your application & documents in the prepaid envelope

Questions or for more information:

Call 1-800-392-3850 or visit assurancewireless.com

Who Qualifies for Assurance Wireless?

Assurance Wireless is a Lifeline Assistance program. It is supported by the federal Universal Service Fund. To take part in this government benefit program, consumers must meet certain requirements. These are federal or state requirements. You may qualify if you or your child takes part in certain public assistance programs such as:

- Medicaid or CHIP
- Food stamps/SNAP
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Federal Public Housing Assistance (FPHA) or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)

OR You May Also Qualify Based on Household Income

You must show proof that you participate in a program or proof of income. Want to know the income requirements in your state? Not sure if you are eligible? Please call 1-800-392-3850.

Frequently asked questions:

Do any restrictions apply?

Yes, some restrictions apply:

1. Assurance Wireless is only open to people who take part in certain public assistance programs. You may also qualify based on household income.
2. The Lifeline Assistance benefit is limited to one wireline or wireless service per household. Service is non-transferable.
3. The address you provide for your phone service must be where you reside. It can be your permanent or temporary residence.

What happens after I send in the application?

Assurance Wireless reviews the application. If eligible, you will be sent a welcome letter, a new phone, and activation instructions. What if you do not qualify? You will get a letter saying why you were not approved.

When will I receive my minutes and text messages each month?

Once your phone is activated, you will get your first 250 FREE voice minutes and 250 FREE texts. You will get 250 FREE minutes and 250 FREE texts each month. But only for as long as you still qualify.

What happens if my Assurance Wireless phone breaks within the first year?

Your Assurance Wireless phone comes with a one-year warranty. The warranty is from the company that made your phone. If your phone breaks we will get you a replacement cell phone. Just call us at 1-888-321-5880.

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